



2022 Speed Queen Damage Allowance Policy

✓ **To qualify for a damage allowance or parts, the unit must have been invoiced within 90 days of request.**

✓ **To begin a damage claim, the following information is required:**

1. Model
2. Serial Number
3. Photo of damage

✓ **Washers:**

1. All cosmetic parts can be ordered at no charge for repair (excluding cabinets, side panels are available for front load models)
2. There is no allowance for replacing cosmetic parts

✓ **Dryers:**

1. All cosmetic parts can be ordered at no charge for repair (including side panels)
2. There is no allowance for replacing cosmetic parts

Damage allowances are not available on units if unit can be repaired with replacement cosmetic parts.

Please note Speed Queen will not pay warranty claims to replace cosmetic parts.

***Please be sure to inspect all product before it leaves for delivery.
There is no reimbursement allowance for secondary retail/home delivery damage.***

